



TERMS AND CONDITIONS

The “**AIA Health & Wellness Live 2020 Quiz**” will hereafter be referred to as the “Quiz”. This Quiz is held by AIA Singapore Private Limited (“AIA Singapore”).

QUIZ PERIOD

1. The Quiz will be hosted on appointed event organiser’s website (www.aiahealthandwellnesslive.com). It will commence on 23 October 2020 at 0930 hours (Singapore time) and end on 24 October 2020 at 1330 hours (Singapore time). Entries will be accepted only during this period.
2. Entries submitted after 24 October 2020, 1330 hours (Singapore time) will not be accepted.

ENTRIES AND PARTICIPATION

3. To take part in the Quiz, participants must do all of the following:
 - a) Register for the AIA Health & Wellness Live 2020, powered by AIA Vitality event at www.aia.com.sg/healthandwellnesslive between 30 September to 20 October 2020; and
 - b) Attend a live stream session hosted on www.aia.com.sg/healthandwellnesslive by AIA Singapore at AIA Health & Wellness Live 2020, powered by AIA Vitality on 23 and 24 October 2020; and
 - c) Click on the button link that will be made available on the same page right after each live stream session on 23 and 24 October 2020 that will direct participants to the Quiz page to participate in the Quiz. Participants will need to correctly answer three (3) questions in the Quiz pertaining to the session the participants had attended and submit their entries on the Quiz page before 24 October 2020, 1330 hours (Singapore time).

AIA Singapore reserves the right to disqualify and remove any entry that does not meet the above eligibility criteria.

4. The Quiz is open only to Singapore citizens and permanent residents residing in Singapore, aged 16 and above. Employees and agents of AIA Singapore are eligible to participate in this Quiz.
5. Applicable phone, Internet, postal or any other charges may apply, and the participants shall be responsible for such costs and expenses.
6. AIA Singapore will select a total of five (5) winners from each Quiz and these winners will comprise of the first five (5) participants who had submitted entries that comply with Paragraph 3 above.
7. The list of prizes are as follows:
 - (a) the five (5) winners of the Quiz in relation to the session on “The Balancing Act of Working from Home: Morale, Engagement & Productivity” will each win a Robinsons voucher worth S\$20;
 - (b) the five (5) winners of the Quiz in relation to the session on “From Payor to Partner: Revolutionising Healthcare” will each win a Robinsons voucher worth S\$20;
 - (c) the five (5) winners of the Quiz in relation to the session on “Dim Sum Treat with Dr Leslie” will each win a Dr Leslie’s “The End of Char Kway Teow” Book worth S\$32;
 - (d) the five (5) winners of the Quiz in relation to the session on “Financial and Protection – keeping your savings intact” will each win a Robinsons voucher worth S\$20;



- (e) the five (5) winners of the Quiz in relation to the session on “Sleep Deprivation: the impact on work and school performance” will each win a Starbucks card worth S\$20;
- (f) the five (5) winners of the Quiz in relation to the session on “Workout: Pilates” will each win a Fitness First Fitness Pack worth S\$100;
- (g) the five (5) winners of the Quiz in relation to the session on “Stress Management and Mindfulness” will each win a Starbucks card worth S\$20;
- (h) the five (5) winners of the Quiz in relation to the session on “Workout: Latin Dance Cardio” will each win an online Personal Trainer sessions and 5-day Virgin Active All-6-clubs gym access worth S\$258;
- (i) the five (5) winners of the Quiz in relation to the session on “World Mental Health Day Special Mental Health Matters: Important Steps on our Wellness Journey” will each win a Starbucks card worth S\$20;
- (j) the five (5) winners of the Quiz in relation to the session on “Unlocking better health and wellbeing with Fitbit” will each win a Fitbit Inspire HR worth S\$158;
- (k) the five (5) winners of the Quiz in relation to the session on “Sudden Cardiac Death during exercise: Am I at risk?” will each win a Starbucks card worth S\$20;
- (l) the five (5) winners of the Quiz in relation to the session on “Virtual Supermarket Tour and Low Calorie Meal Demonstration” will each win a webcook session worth S\$65

8. Participants are allowed to submit only one (1) entry for each Quiz and each participant may only win one (1) prize.

9. The selection of the winning entries will be solely at the discretion of AIA Singapore. AIA Singapore’s decision is final and binding on all participants. No correspondence will be entertained about AIA Singapore’s decision.

10. AIA Singapore reserves the right to award one (1) prize per household (only) in the event that multiple entries are submitted from one (1) household.

11. By taking part in the Quiz, all participants agree to be bound by these Terms and Conditions, and the prevailing AIA Vitality terms and conditions, all of which may be amended from time to time.

PRIZES AND WINNERS LIST

12. The winners of each Quiz will be contacted by AIA Singapore via email (with the email provided in the winner’s registration for the AIA Health & Wellness Live 2020, powered by AIA Vitality) by 6 November 2020. The winners will be required to acknowledge by replying to the email with their full name, contact number and residential or office address by 9 November 2020. AIA Singapore reserves the right to deal with all prizes unclaimed within the time stipulated in the prize notification email, in any manner deemed fit.

13. In the event that any winner is disqualified from the Quiz, AIA Singapore at its sole discretion may decide whether a replacement winner should be selected. In this event, any further winner will be selected on the same criteria as the original winner and will be subject to these Terms and Conditions.

14. Prizes are non-transferable unless stated otherwise and non-exchangeable for cash and may be subject to availability. AIA Singapore is not obliged to replace any damaged, lost or defaced prizes. Value of the prizes may vary; AIA Singapore reserves the right to replace any prize with items of similar value without prior notice. AIA Singapore reserves the right to end the Quiz or amend these Terms and Conditions at any time without prior notice. All prizes will be awarded on an “as is” basis, and all warranties, express or implied, are disclaimed. AIA Singapore does not guarantee nor bear liability regarding the quality, performance, technical specifications, conditions or safety of the prizes.



15. AIA Singapore's decision regarding the award of all prizes, and/or in every situation including any not covered in these Terms and Conditions, shall be final and binding on all participants in the Quiz, and no queries, challenges or appeals may be made or entertained regarding AIA Singapore's decision on the same. The receipt by any winner of any prize under this Quiz is conditional upon compliance with any and all applicable laws, rules and regulations.

RELEASES

16. Each participant making an entry into the Quiz represents and warrants that all materials, documents, information and forms submitted or created by him/her in connection with the Quiz do not infringe on the rights of any party, including but not limited to intellectual property rights relating to any patent, trademark or brand name registered or enforceable anywhere in the world. Such participant shall indemnify AIA Singapore and its affiliates against any claims, liability, damages, costs and expenses incurred by AIA Singapore and its affiliates arising out of or in connection with any such infringement (including legal costs on a solicitor-client basis), and shall at the request of AIA Singapore, defend any action brought against AIA Singapore and its affiliates for any such claim for liability and/or damages.

OWNERSHIP AND RIGHTS

17. By participating in the Quiz, each participant hereby agrees and authorizes AIA Singapore, to use at its discretion, without further compensation, fee, charge or other remuneration to him/her, and to disclose his/her name, addresses, personal details, photographs, videos or any likeness of him/her for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law), and to use statements or any creative content made by or attributed to him/her as winners of this Quiz (if applicable), and any rights in connection therewith. The participant shall not own any intellectual property rights (including moral rights) to any of his/her work or creations submitted in connection with the Quiz and accordingly agrees to unconditionally waive all such rights.

18. All worldwide intellectual property rights, in any work or submission by any participant made in connection with the Quiz shall be unconditionally vested in and owned by AIA Singapore without further action but the participant shall execute any documentation in favour of AIA Singapore for such purposes where necessary or required. AIA Singapore shall have the right to create derivative works there from and sub-license any such works to any third party at its discretion without compensation to any participant. Each participant waives all ownership rights he or she may have over the Quiz works/submission.

LIMITATION OF LIABILITY

19. By entering this Quiz, all participants agree to release, discharge, and hold harmless AIA Singapore and its partners, affiliates, subsidiaries, advertising agencies, agents and their employees, officers, directors, and representatives from any claims, losses, and damages arising out of their participation in this Quiz or any Quiz-related activities or for (i) any printing or typographical errors in any materials or communication associated with the Quiz (ii) any technical malfunction and/or problem with the prizes and (iii) any use or enjoyment of the prizes.

20. Acceptance of any prize shall constitute a release and discharge of AIA Singapore by each winner from any and all liability, claims, demands, causes of action, and/or damages which the winner may have, whether known or unknown at the present time, of any nature whatsoever, arising out of or relating to:

(i) the Quiz, (ii) property damage, theft or loss suffered by the winner as a result of the use and/or enjoyment of the prize, and/or (iii) any tax liabilities in relation to the Quiz, prize and/or



use or enjoyment of the same. AIA Singapore makes no representation or warranty on the merchantability or fitness for purpose of the prize.

21. AIA Singapore assumes no responsibility for any error, omission, interruption, deletion, defect, or delay in the transmission; communications line failure; theft or destruction of or unauthorized access to Quiz entries; or alteration of entries. AIA Singapore is not responsible for any problems with or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any entry to be received on account of technical problems or traffic congestion on the Internet or at any website, human errors of any kind, or any combination thereof, including any injury or damage to participants' or any other persons' computers related to or resulting from participation, uploading or downloading of any materials related to in this Quiz.

CONDITIONS

22. AIA Singapore reserves the right to disqualify any entry that it deems inappropriate or unsuitable or detrimental to the AIA brand (not just in terms of vulgarity).

23. Should photos be required to be submitted for the Quiz, all photos submitted should be original (i.e. taken by the participant). They should not be plagiarised, copied or reproduced from other photo Quizzes or images that are licensed to other third party vendors. Such entries will be infringing third party copyright/privacy laws and will be disqualified regardless of when the infringement is detected.

24. THIS QUIZ IS VOID WHERE PROHIBITED BY APPLICABLE LAWS. To the extent permitted by law, the right to litigate, to seek injunctive relief or to make any other recourse to judicial or any other procedure in case of disputes or claims resulting from or on connection with this Quiz are hereby excluded and any participant expressly waives any and all such rights. Certain restrictions may apply. Entries are deemed void if AIA Singapore determines the entries are illegible, incomplete, damaged, irregular, altered, counterfeit, produced in error or obtained through fraud or theft.

25. By participating in the Quiz, each participant agrees if he/she wins, that AIA Singapore may use the winning submission and his/her name, likeness, and/or voice in any publicity or advertising relating to the Quiz or future promotions without compensation or approval (except where prohibited by law). All applicable taxes, fees and surcharges and/or foreign duties on prizes are the sole responsibility of the prize winners.

26. AIA Singapore reserves the right to verify the validity and originality of any entry and/or the identity of the participant (including a participant's email address), AIA Singapore reserves the right to remove any entries or block any users using profanity, racial slurs, foul language or comments that may be deemed as an attack on AIA Singapore or the Quiz. By participating in this Quiz to these Terms and Conditions, each participant warrants that he/she will not post any messages that are obscene, vulgar, sexually-oriented, hateful, threatening, or otherwise in violation of any laws.

27. Failure by AIA Singapore to enforce any of its rights at any stage does not constitute a waiver of those rights.

RIGHT TO CANCEL OR SUSPEND QUIZ

28. If for any reason the Quiz is not capable of running as planned, due to infection by computer virus, bugs, worms, trojan horses, denial of service attacks, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of AIA Singapore that corrupt or affect the administration, security, fairness, integrity, or proper conduct of this Quiz, AIA Singapore reserves the right, at its sole discretion, to disqualify any participant(s) who tamper with the entry process, and/or to cancel, terminate, modify, or



suspend the Quiz. If AIA Singapore elects to cancel or terminate the Quiz, AIA Singapore will not retain any rights in the submitted entries.

DATA PROTECTION

29. All selected winners will be required to furnish their personal information for identification purposes, for administering this Quiz and to comply with regulatory requirements. By furnishing their personal data, selected winners agree that such data may be accessed, stored or otherwise processed in any medium or format determined by AIA Singapore, and may be transmitted across jurisdictional borders for storage and processing by AIA Singapore, its affiliated entities or its service providers. All participants by furnishing their personal data agree that AIA Singapore may share their personal data with its affiliated companies and service providers for the purposes stated above.

30. All personal data furnished by participants and collected in connection with this Quiz will be subject to AIA Singapore's Personal Data Policy which is available at AIA Singapore's website.

DISCLAIMER

31. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Quiz, in particular those relating to the Quiz prizes, are the property of their respective owners. The trademark, logo, graphic symbols of AIA Singapore and its affiliates are the intellectual property of AIA Company Limited, and contractors are not affiliated with such owners and their relevant affiliates. AIA Singapore is not providing any endorsements or sponsorships to their products or services.

32. Each participant of this Quiz grants AIA Singapore a complete release from any liability and exempts AIA Singapore from any liability arising from any act, omission or default in connection with the use and operation of any operating platforms over which AIA Singapore has no control.

GOVERNING LAW AND JURISDICTION

33. This Quiz and these Terms and Conditions shall be governed by Singapore law and each participant agrees to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.